

















RASS TRAINING COMPARISON

Online vs. In-Person






ONLINE RASS TRAINING

-  Self-paced and screen-based
-  Limited ability to ask questions
-  Watch and read content
-  No live practice
-  Easy to skim or rush
-  Individual learning
-  Knowledge-based
-  Meets minimum requirements

IN-PERSON RASS TRAINING

-  Instructor-led and interactive
-  Real-time questions and answers
-  Hands-on learning
-  Practice refusal conversations
-  Higher engagement and focus
-  Learn from peers and shared stories
-  Skill and confidence-based
-  Prepares staff for real situations -
Montana-specific examples

WHY IN-PERSON TRAINING WORKS

-  Builds confidence to say no
-  Improves ID checking accuracy
-  Strengthens judgment under pressure
-  Reduces over-service and violations
-  Protects staff, licensees, and businesses

THE TAKEAWAY

Convenience does not equal effectiveness.

When it comes to alcohol service, **people skills matter.**

In-person RASS training better prepares your team to be the frontline of safety.

Alcohol Responsibility Matters